<u>Nondiscrimination & Accessibility Statement</u>

Discrimination is Against the Law

Thornapple River Orthopedics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Thornapple River Orthopedics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Thornapple River Orthopedics:

Provides free aids and services to people with disabilities to communicate effectively with us such as:

- Qualified sign language interpreters

Provides free language services to people whose primary language is not English such as:

- Qualified interpreters

If you need these services, contact our office.

If you believe that Thornapple River Orthopedics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

James Horton Jr., D.O.
7169 Kalamazoo Ave SE, Suite 100
Caledonia, MI 49316
Phone: 616-266-9100
Fax: 616-266-9200

You can file a grievance in person, by mail or by fax. If you need help filing a grievance, management is available to help you. You can also file a civil rights complaint with the U.S Department of Health and Human Services Office for Civil Rights, electronically through the Office for Civil rights compliant portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

Language:	Tag Line:	Contact Number:
Albanian	KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë.	1-616-233-6505
Arabic	ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-xxx-xxx-xxxx (رقم	1-616-233-6505
Bengali	লক্ষ্যকরুনঃযদিআপনিবাংলা, কথাবলতেপারেন, তাহলেনিঃখরচায়ভাষাসহায়তাপরিষেবাউপলব্ধআছে।ফোনকরুন১	1-616-233-6505
Chinese	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電	1-616-233-6505
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.	1-616-233-6505
Italian	ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti.	1-616-233-6505
Japanese	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。	1-616-233-6505
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.	1-616-233-6505
Polish	UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej.	1-616-233-6505
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.	1-616-233-6505
Serbo-Croatian	Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno.	1-616-233-6505
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.	1-616-233-6505
Syriac	ܙܘܗܪܐ: ܐܢ ܐܢܬ ܡܡܠܠܐ ܠܫܢܐ ܐܬܘܪܝܐ، ܟܐ ܡܨܝܬ ܕܗܘܝܐ ܠܟ ܡܥܕܪܢܘܬܐ ܕܠܫܢܐ ܡܓܢܐܝܬ.	1-616-233-6505
Tagalog	PAUNAWA: Kung nagsasalitaka ng Tagalog, maaarikanggumamit ng mgaserbisyo ng tulongsawikanangwalangbayad.	1-616-233-6505
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.	1-616-233-6505